

CHIMNEY HILL MUNICIPAL UTILITY DISTRICT  
PO BOX 2148  
SPRING, TEXAS 77383

July 10, 2009

Dear Consumer,

As you may have noticed, we recently installed the Water Conservation Signs at several entrances within the District. This action was taken per the guidelines of the District's Emergency Water Conservation Management Plan (the "Plan"). The purpose of this notice is to advise all residents of the current condition of the water system, and request voluntary water conservation to hopefully avoid mandatory water restrictions.

The District currently purchases the majority of supplied water from the City of Houston and obtains supplemental water from a District owned well. Due to the prolonged extreme hot and dry conditions water consumption in the District has reached unusually high levels. While this situation is manageable, it will require the cooperation of all water consumers within the District to avoid more stringent water restriction measures. We hereby request that you honor the voluntary water restrictions as follows:

- Watering of lawns and irrigation of landscaped areas shall be voluntarily limited to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturday and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9).
- Planned Usage – whenever possible, do lawn watering, irrigation and other non-essential water usage between the lighter demand hours of 10:00 p.m. and 8:00 a.m.

The next phase of the Plan (should this voluntary conservation not work) will be the implementation of mandatory water rationing, which requires policing of the system and termination of water service and fines for violations of the restrictions.

Your voluntary cooperation is greatly appreciated, and you will be advised when the water restrictions are rescinded.

Board of Directors  
Chimney Hill Municipal Utility District