

## **To: Residents of Westbrook Lakes Subdivision in Chimney Hill MUD**

On **April 2, 2008**, WCA Waste (WCA) will be your new trash collection provider.

**Please have trash/cart out at curb by 7:00 am each pick up day on Wednesday and Saturday**

On each regularly scheduled collection day, WCA will collect residential refuse located at the curbside in WCA-provided roll-out carts. Refuse must be either in the provided carts or other containers or bags not exceeding 40 gallons or weighing over 40 pounds.

Trees, shrubs, brush trimmings and fencing must be bundled in lengths no greater than 4 feet with no branch diameter exceeding 3 inches. The bundling is required to allow quick pickup and size limitations are required to avoid damaging the equipment in the crushing process. All residential waste materials except tree and yard waste must be either in containers, bags or bundles not exceeding 40 pounds.

Items such as appliances, furniture, carpet (up to 1 room, rolled up four feet wide and less than fifty pounds), cardboard boxes (flattened), will be picked up either day. By Federal Law, refrigerators and freezers or any other items containing Freon must be drained of Freon and have an accompanying bill to validate such service was performed.

Items excluded from normal collection are dirt, rocks, bricks, concrete, tires, batteries, motor oil, cooking oil, waste generated by a private contractor or any materials or items deemed hazardous materials. WCA will leave a tag explaining the reason for non-collected item(s).

Other than normal amounts of residential refuse, yard trimmings or bulk items, if notified in advance, WCA will meet with a resident prior to collection day to determine a price. If a resident does not notify WCA of such a special pick-up before its scheduled day, then WCA will leave a notice for the resident to contact Contractor during normal office hours before the next scheduled pick up day.

WCA will clean up any spillage that occurs during the collection process; provided, however, that if gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that is not visible to WCA personnel results in spillage that causes a stain, WCA cannot be responsible.

### **Holidays**

When regular pick-up falls on a holiday, New Year's Day, Memorial Day, July 4<sup>th</sup> – Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, the pick-up will be made on the next regular scheduled pick-up day.

### **Contact Information:**

Waste Corporation of Texas  
15202 Dora Lane, Sugar Land, TX 77478  
Ph: (281) 368-8397